# **WELCOME ABOARD**

#### Helpful Embarkation Day Information

#### STATEROOMS READY

Announcements will be made when staterooms are ready.

### SHIPBOARD TERMS

Starboard Side = Right side facing forward Port Side = Left side facing forward

#### HAND LUGGAGE

11:30am-3:00pm

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Temporary hand-luggage storage while waiting for staterooms to open is available at Headliners, Deck 6, Fwd.

#### ATM/CASH MACHINE

For your convenience, ATMs are located inside the Epic Casino on Deck 6, Mid/Aft.



## LUGGAGE

When will I receive my luggage in my stateroom? Your luggage will be promptly delivered to your stateroom on the evening of embarkation. If you don't receive it by 8:00pm, simply contact the Guest Services Desk, by visiting them on Deck 5, Mid or by dialing "00" and they'll be happy to help.

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LUNCH

Garden Café

O'Sheehan's

Taste

Great Outdoors

DRINKING If you are 21 years or older, you may purchase or drink alcohol. If you are 18 through 20 years of age and you have the written consent of your travelling parents you can purchase beer or wine for yourself only when the ship is sailing in international waters (except in Alaska and Hawai'i, where you must be 21 years of age to consume or purchase alcohol of any kind.) You can obtain a consent form at the Guest Services Desk.

Buffet (Deck 15, Fwd)

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Contemporary (Deck 5, Mid) Noon-2:30pm

Pub Menu (Deck 15, Fwd) 11:30am-3:00pm

Guests are advised if they bring alcohol on board it will be kept in a secure area until the conclusion of the cruise.

Norwegian Cruise Line encourages the responsible use of alcohol and accordingly reserves the right to permanently or temporarily revoke the drinking privileges of any guest who violates Norwegian Cruise Line's Guest Code of Conduct or who is deemed a danger to himself, herself or others by vessel management. Continued abuse of alcohol while sailing and/or violation of Norwegian Cruise Line's alcohol policy may result in immediate disembarkation.

#### SERVICE ANIMAL

Because Norwegian welcomes all guests, including those with disabilities, we honor all service animals and we want to inform you that there are service animals onboard. These incredibly smart animals have been trained and certified to attend to their owner's needs. Whenever you see them, remember they are a service animal which means they are on duty. If you have any further questions, please feel free to visit the Guest Services Desk.

#### PRE-BOOKED SHORE EXCURSION INFO

Pre-booked and pre-paid shore excursion tickets will be delivered to your stateroom on embarkation day. Please stop by the Shore Excursion Desk, Deck 5, Mid for any inquiries.

#### SMOKING

For the comfort and enjoyment of all guests, we are pleased to announce that public areas and staterooms on all Norwegian Cruise Line ships are smoke free. If you smoke cigarettes, you can do so on your balcony, in the Casino or Cigar Bar, Deck 7, Midship through Maltings. If you prefer pipes or cigars, you can smoke in the Cigar Bar. Also, you can smoke cigarettes, pipes, and cigars in designated areas on open decks (just not around food venues, sports decks, kids' pool areas and other designated non-smoking areas). Cigar and pipe smoking inside your stateroom or on your balcony is prohibited. A \$250 cleaning fee will be added to your onboard account if smoking has occurred inside the stateroom.

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#### HOT TUBS & POOLS

Food & drink is not permitted inside any of the pools or Jacuzzis. Non toilet-trained children are not allowed inside any of the pools or Jacuzzis and children under 12 must have adult supervision. Please exercise caution while moving around pool areas as the deck can be slippery.

#### SHARP CONTAINERS

If you have any type of needles to dispose of, please ask for a special container from vour Stateroom Steward or the Guest Services Desk.

#### OPEN FLAMES

Burning candles, incense etc. is not allowed for safety reasons.

#### SERVICE CHARGE

A \$12 discretionary service charge has been automatically added per guest per day (for guests three years and older) to your shipboard account for all staterooms. This charge will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-thescenes staff who have provided services to enhance your overall cruise experience.

However, certain staff positions (e.g., beverage service, concierge, butler and youth counselors) do not benefit from this shared service charge because they provided service to only some guests, not all. If you have received excellent service staff members, we encourage you to acknowledge them with appropriate gratuities.

#### **iTV - ONBOARD INTERACTIVE TV**

Why waste time in lines when you have it all in the palm of your hands and the comfort of your room?

We want you to enjoy your vacation to the maximum therefore any free time counts, and that's when technology comes in handy. On your stateroom's interactive TV you may book shows, restaurants, excursions, watch the latest movies (pay-perview), check your account balance, charges and onboard credits.

#### SCOOTER ADVISORY

We want you to have the safest, most enjoyable time in all ports and that's why we ask you to think twice before renting a scooter. Scooters can be dangerous (remember they drive on the left hand side of the road). There are many other great ways to explore the place. Visit the Shore Excursion Desk for more information.

CASINO We welcome all guests aged 18 and over to gamble in our Casino (please have I.D. available). Winnings and bets made in violation of this policy will not be honored. Smoking of cigarettes is permitted in the Casino area. Pipes and cigars may only be smoked in our Humidor or Cigar Bar on Deck 7, Midship. Slot winnings of \$1200 or more may be subject to W2-G tax withholding.

#### RESTAURANT CANCELLATIONS

Cancellations must be made 24 hours prior to the scheduled dining time. If cancellation occurs with less than 24 hours notice, the full price of the cover per quest will be charged to the quest's folio. In the case of pre-paid reservations, no refunds will be issued for cancellations with less than 24 hours notice.

#### CURFEW

A curfew is in effect and guests under the age of 18 are not permitted in public areas after 1:00am, unless with their parents/guardians or in an organized youth activity.

#### ENVIRONMENTAL HOTLINE

The Environmental Hotline shall be used only to report actual or potential environmental incidents, spills, and concerns. Please call 1-877-501-5976, the ship's Guest Services Desk at 00, or e-mail to Environmentalhotline@ncl.com. All reports are confidential. Also, please be advised that it is strictly prohibited to disembark the vessel with any food products.

