

YOU'LL BE LEAVING SOON.

But the cruise will stay with you.



Miami Disembarkation Program

Port Of Miami - 1015 North America Way, Miami, Fl 33132, Terminals B & C

Enjoy every minute of your vacation with Freestyle Cruising. We ask that you leave your stateroom by **9:00AM**, but you've still got a few vacation hours to enjoy a leisurely breakfast or just relax in one of our public rooms until your luggage tag color is announced (Note: announcements are not made directly into the staterooms; you may tune in to Channel 21 on the television or check the screens around the ship). If you have lost any item during the cruise, please inquire at the Guest Services Desk, deck 5, mid in case the item has been handed in. Before disembarking the vessel, please remember to empty your safe and leave the safe door open.

Enjoy the last day of your cruise

Atrium Cafe Atrium, Deck 5, Mid 6:00am - 9:00am

Where you can eat breakfast

Garden Café, Deck 15, Fwd	Breakfast Buffet is available	6:00am - 9:00am
Taste, Deck 5, Aft	Breakfast	6:00am - 8:30am
O'Sheehans, Deck 6, Mid	Breakfast	5:30am - 9:00am

Settling your account

6:00am - 9:00am, Atrium, deck 5, mid

An itemized statement of your On-Board Credit Account will be delivered to your stateroom before 5:00am, on Sunday. If you have made arrangements to settle your account with a credit card and your statement is at zero balance, your charges will automatically be billed to your credit card so there is no need to come to the Desk. To settle your account with cash or travellers checks, or if you have any discrepancies with your statement, please proceed to the Onboard Credit Desk in the Atrium, Deck 5, before you disembark the vessel. All accounts must be settled onboard before disembarking.

What is the service charge?

A \$12 USD discretionary service charge has been automatically added per guest per day (for guests three years and older) to your shipboard account for all staterooms. This charge will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-the-scenes staff who have provided services to enhance your overall cruise experience. However, certain staff positions (e.g., beverage service, concierge, butler and youth counselors) do not benefit from this shared service charge because they provided service to only some guests, not all. If you have received excellent service from any of these staff members, we encourage you to acknowledge them with appropriate gratuities.

Wheelchair Assistance*

Guests requiring wheelchair assistance to disembark are kindly asked to meet in Bliss Lounge, deck 7, forward. Wheelchairs and attendants will be available from 8:00 AM. Assistance will begin by order of arrival on first come, first served basis. Assistance and disembarkation will only begin with the color luggage tags announcements - please see the debark schedule on the last page. In order to accommodate all guests and ensure a smooth debark process, there will be **NO** stateroom pick-up. ***IMPORTANT:** Please ensure that you do not have any suitcases with you (only small carry-on bags are permitted). Due to local union regulations, our shipboard staff is not allowed to perform any duties ashore except pushing wheelchairs.

Mini Bar

We will take a final inventory and lock the Mini Bar on the last evening of your cruise. Please let your Stateroom Steward know if you need to keep the Mini Bar unlocked. Beverages can be ordered from Room Service by pressing the speed dial button.

Liquor Distribution

All liquor bottles **purchased onboard** will be available for pick up starting from *Saturday 7:00 pm to 11:00 pm* in the Liquor Store, on deck 7, aft. Any alcohol that was **purchased ashore** and collected at the gangway can be retrieved *on Saturday evening between 6:00pm-9:00pm* at the Market Place, deck 15 aft, pool deck. Liquor that was delivered to the ship by a recommended store will be delivered to your stateroom on Saturday evening.

Photo Gallery

7:00am - 9:00am, deck 5, fwd

The Photo Gallery will be open in the morning of disembarkation for pick-ups and purchases. **Please note that a 7% Florida Tax will be added for every transaction.**

Customs Allowance

You must declare the total value of all articles acquired abroad that you are bringing into the United States, including those items purchased on the ship. All tax-free items (i.e. artwork, unset precious gemstones, perfume, cosmetics, antiques and U.S. made products), must be listed on the back of the Customs declaration form. Undeclared merchandise is subject to seizure and/or penalty. If you have exceeded your Customs exemption, you must list all purchases on the back of the Customs form and the head of the household must present themselves with receipts to United States Customs and Border Protection officials in the terminal in Miami. Special Note: As per US Customs and Border Protection Officials, strictly no photography or videotaping is allowed in the terminal. The use of cellular phones is also prohibited.

United States Customs exemptions:

- Purchases up to \$800 per person.
- 1 carton/ 200 cigarettes – must be 21 years or older. Excess U.S. Cigarettes marked with "U.S. tax-exempt for use outside U.S." or "made for export only" will be seized.
- 50 Cigars (No Cuban cigars allowed) – must be 21 years or older
- 1 liter of alcohol – must be 21 years or older. Applicable internal revenue taxes and duties will be assessed on alcohol overages.
- Prohibited Items: Fresh Vegetables & Fruits, nuts, plants, soil, flowers, drugs, narcotics, indecent materials, Cuban cigars, African ivory, Snake skin, Turtle shell products, guns or weapons.

Easy Walk-Off Disembarkation

We want to tell you about a cool way that you can disembark the ship. It's called Easy Walk-off Disembarkation. If you'd like to participate, the only requirement is that you must be able to carry all your bags off the ship on your own. **No luggage assistance from the ship's staff will be provided for guests availing of Easy Walk Off.**

For our guests with special needs, wheelchairs, strollers or guests with walking difficulties, please note that no assistance will be provided with any luggage due to US Customs and Border Protection protocol and American Union laws.

You can be the first group off the ship (once it's cleared by local officials) anytime between **7:45 am to 9:00 am**. You don't have to worry about the color-coded tag disembarkation system which lets you avoid congestions in the baggage claim hall; you will carry off your entire luggage with you.

Just say when. Here's how you can choose to leave us

Simply pick up the luggage tag that corresponds with the time you would like to leave or the deck you are staying on. It's that simple! Luggage tags will be available in the Atrium by the Guest Service/Finance Desk, deck 5, Mid starting Friday from 4:00 pm onwards. If you are participating in the BAGS program, taking a Shore Excursion, have a Norwegian transfer to the airport or have booked a post cruise hotel with Norwegian, the luggage tags and informative letters will be delivered to your stateroom.

Simply place your suitcase outside your stateroom latest by **11:00PM on Saturday** with your chosen color luggage tags attached. Don't forget to keep a small overnight bag with the essentials; Keep documents (passports, proof of ID, airline tickets, custom declaration form, etc.) in your carry-on luggage. A reminder, all liquids, gels & aerosols must be placed in your checked-in luggage. **No luggage will be collected from the staterooms on Sunday morning.**

Times are approximate, so please listen for announcements. Please do not disembark until your color luggage tag has been called. **Have in hand your Keycard, Passport and completed U.S. Customs Declaration Form as you disembark the vessel.**

Elevators and reaching the gangway

For directional purposes, elevators on the starboard side (blue elevators/right side of the ship), forward and aft will not stop on deck 6. Please follow instructions placed inside the elevators.

FAREWELL, FOR NOW.

IMPORTANT

Disembarkation is controlled by United States Customs & Border Protection in Miami and the length of this process may vary depending on the extent of the documentation inspection. Please be aware that we will experience some holds during the disembarkation process when the number of guests exceed the maximum permitted inside the terminal.

Expected Debark Time	Color	Process Explanation
From 07:45 to 09:00 only	NONE	EASY WALK-OFF – for guests who carry their own luggage. TERMINAL B – Gangway is next to the Epic Theater, Deck 6 Fwd
From 07:45 to 09:00 only	NONE	EASY WALK-OFF – for guests who carry their own luggage. TERMINAL C – Gangway is inside the Epic Casino, Deck 6 Midship

ORDER OF DISEMBARKATION

Please do not proceed to Deck 6 until your group color has been called over the public address system. Please listen to the announcements or check the screens for a smooth disembarkation process.

TERMINAL B

If you have any of the colors below, please proceed to the gangway located next to the **Epic Theater, Deck 6 Forward**

EXPECTED DEBARK TIME	COLOR	PROCESS EXPLANATION
8:00	RED	Norwegian Transfers - Flights before 1:30 PM
8:15	TOUR	Meet according to your excursion ticket
8:30	BAGS	All guests participating in the BAGS PROGRAM
8:45	AQUA	Norwegian Transfers – Flights from 1:31 PM – 3:30 PM
9:00	GREY	All Independent Guests on Deck 8
9:15	LAVENDER	Guests with Post Cruise Hotel Package
	DARK BLUE	All Independent Guests on Deck 9
9:30	WHITE	Norwegian Transfers - Flights after 3:31 PM
	LIGHT BLUE	All Independent Guests on Deck 10

TERMINAL C

If you have any of the colors below, please proceed to the gangway located next to the **Casino, Deck 6 Mid Ship**

EXPECTED DEBARK TIME	COLOR	PROCESS EXPLANATION
8:00	YELLOW	Latitudes Rewards Gold & Platinum Travelers
8:15	ORANGE	Independent Guests with Early Arrangements
8:30	BROWN	All Independent Guests on Deck 11
8:45	GREEN	All Independent Guests on Deck 12
9:00	PURPLE	All Independent Guests on Deck 13
9:30	LIME GREEN	All Independent Guests on Deck 14

- Order may vary, please listen for announcements -